

Criminal Record Checks.

Identify unsuitable candidates and make informed recruitment decisions.

How we can help you

Carrying out Criminal record checks is an essential part of the recruitment process. We offer a market leading online service that improves the efficiency, management, and process of criminal record checks - helping you to employ the right people faster, ensuring they have undergone the necessary checks.

We are the UK's largest criminal record check provider, and our comprehensive service is registered with both the Disclosure and Barring Service (DBS) and Disclosure Scotland. Our success comes from our focus on customer service, and we offer a personal, fast, reliable, and cost-effective service through a dedicated, friendly, and experienced team.

The facts:



10%

10% of paper applications submitted by organisations to DBS contain errors - leading to 200,000 rejected forms per year



440,000

440,000 DBS applications are processed each year by GBG



150,000+

DBS certificates have prevented more than 150,000 job offers being made to unsuitable individuals



99.99%

GBG's online success rate is 99.99%



10

10 days are saved during your recruitment process when you use GBG

Working with GBG has definitely enhanced our candidate experience and ensures that we have maximised on the accuracy and reliability that the criminal record checking service delivers.

Care UK

We specialise in offering tailored solutions, including our user friendly online application and e-Bulk service, which increases efficiency and reduces the cost of obtaining Criminal Record checks.

Benefits

- > **Online validation** - reduces application rejection and errors
- > **Operational efficiency** - the online system reduces processing time and removes postal and administrative costs
- > **Informed decisions** - our data can help you to identify the right candidate, for the right job, faster
- > **Support** - friendly, experienced and knowledgeable team providing expert guidance and customer service
- > **Manageable** - user friendly online system

The support and courtesy of staff at GBG mean we would not consider using any other service provider.

Childcare Corporation

The online process is not only quicker but cheaper.

DKH Legacy Trust

Features

Customised - multiple branch and user level access

Telephone support - UK-based helpline providing assistance and guidance to both organisations and applicants

Service options - hosted and managed

Flexible payment options - the cost can be transferred to the applicant

Update service - automatically monitor and verify an individual's DBS certificate status

Document verification - integrated option provided by the Post Office

Legislation changes - clarification and advice

Versatile - online or paper applications

Dashboard - manage all applications from one screen

Track & result - online application tracking and disclosure result

Information recovery - certificate retrieval service

Accredited - ISO27001 certified



GBG

USING IDENTITY INTELLIGENTLY